## Setting Up SMS Authentication

## 2022-0228

**NOTE**: SMS is less secure and requires you to have a mobile phone with SMS/text plan. In addition, SMS is limited to numbers within the United States and Canada.

SMS authentication sends a verification code via SMS (text) message to your provided mobile number, which requires to be entered on the computer to verify the login. This method requires a mobile device with an SMS/text plan. It does not require an application be installed on your mobile device. Available to US and Canada numbers only.

## Setup SMS Authentication

1. Click Setup button under the SMS Authentication option



- 2. Click on the arrow to select United States or Canada from the drop-down list. Enter the mobile number to receive the SMS/text message in the Phone number field.
- 3. Click the **Send code** button. A text message will be sent to the mobile phone

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4. Enter the code that was sent to the mobile device

5. Click the **Verify** button.

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6. **SMS Authentication** will display in the Enrolled factors list. If you would like to setup <u>Okta Verify</u> and/or <u>Voice Call Authentication</u>, go back to your PC or laptop and click the SETUP button for the authentication factor as shown in Figure 11.

Figure 11: Okta SMS Authentication setup confirmation and additional optional factors

