



Los Angeles World Airports (LAWA) **Computer Based Training (CBT) Authorized Signer (AS) User Instructions – All LAX**



Introduction

→In an effort to streamline security badge icon management and make it easier for our personnel and tenants, LAWA has implemented computer based training (CBT) for:

*****Air Operations Area Familiarization (AOA Fam)

Aircraft Surface Movement (ASM)

Restricted Area Driver (RAD)

Air Traffic Control (ATC)

→Computer requirements:

- High speed internet
- Supported internet browsers: Google Chrome, Mozilla Firefox, Microsoft Edge, Apple Safari, and Internet Explorer

Printer for training certificate(s)





X

AIRPORT OPERATIONS & EMERGENCY MANAGEMENT BADGE ICONS

AOA Familiarization (AOA)	Aircraft Surface Movement (ASM)	Air Traffic Control (ATC)	Restricted Area Driver - Green / Black (RAD)	Aircraft Fueling	
- 24 months from signed certificate date	- 12 months from signed certificate date	- 12 months from signed certificate date	- 24 months from signed certificate date	 - 24 months from date of training certificate & checklist 	- Rolls appro
- Airport employees and contractors who access the AOA	- Airport employees who taxi or tow aircraft a distance of more than 1,500 feet	- Airport/Bus OPS - Select LAWA MTCE - FAA - LAFD	- GRN: All airside drivers - BLK: Airport Police	- All airside drivers who also fuel an aircraft	- Desig tenan respo
 Assigned by the AS in the CBT Certificate signed by AS 	 Assigned by the AS in the CBT Certificate signed by AS 	 Assigned by Airport OPS in the CBT Certificate signed by AS 	 Assigned by the AS in the CBT Certificate signed by AS 	 Fueling Supervisor completes Training Checklist 	- Enrol <u>Critic</u>
- Signed and dated certificate presented to SBO during initial or renewal of badge	 Signed and dated certificate presented to SBO during initial or renewal of badge RAD also required 	 Stamp provided by Airport OPS with signed certificate RAD also required 	- Signed and dated certificate presented to SBO during initial (including 8-hr log) or renewal of badge	 Stamp provided by Airport OPS with complete training checklist RAD also required 	- Stam Airpo appro
perations Area ized Signer puter Based Training	EM - Emergency Management FAA - Federal Aviation Admini LAFD - Los Angeles Fire Depa	istration SBC	CE – Maintenance D – Security Badge Office		



Authorized Signer (AS) Responsibilities

- 1. Add employee profile(s) to the CBT system
- 2. Assign appropriate course(s) for each employee profile
- 3. Provide employee's CBT log-in credentials and website
- 4. Ensure each employee sign-in, complete the assigned course(s), and pass the final exam(s) prior to their icon or badge expiration date and appointment
- 5. Sign and date the associated course certificate. The AS signature confirms that the individual completed the course and passed the final exam in good faith
- 6. Upkeep of your company's list of personnel who access the CBT system (marking profiles inactive if employee has separated from company)
- 7. Enroll or re-enroll as an active AS after attending the AS Course provided by the Badge Office, more info on next page

→ Effective February 08, 2021:

✤ For ATC lcon:

Employee must print out their certificate, have the AS sign and date it, then bring it to the Airport Operations Division Office (7333 World Way) West, LA, CA 90045, 2nd Floor) along with a completed badge application, RAD certificate, current badge and legal form of identification for the appropriate stamp

For AOA Fam, ASM, and RAD Initial/Renewal Icons:

Employee must print out a copy of their certificate, have the AS sign and date it, then bring it to the Security Badge Office (SBO) (7333 World) Way West, LA, CA 90045, 1st floor) along with a completed badge application, RAD certificate (for ASM icon), current badge, legal form of identification, and for initial RAD applicants only; the completed 8-hour AOA Driver's Training Log





AS Responsibilities

- AS accounts are created only by LAX Airport Operations \rightarrow
- \rightarrow An AS:
 - - Click on FORMS, then click Authorized Signer Computer Based Training Icon Enrollment Form to enroll
 - Refresher training
 - May create accounts and assign courses for company employees
 - ✤ May <u>not</u> create an account for another AS
 - Must use the proper terminology for User ID's per the following instructions
 - DO NOT use badge ID numbers or other personalized user names



* Will need to enroll as an active AS after attending the AS Initial Class or every time after Refresher Class via the Security Badge Office (SBO) AS Credentialing System page at http://sbo.enroll.lawa.org/SBO OAS/Account/ApplicationLogin.aspx

Once enrolled, the AS enrollment is only valid until your AS expiration date so you will need to enroll again after you receive AS

A Must include the company organization code (per the LAX Security Badge Office) in the User ID per the following instructions

Overview of LAX Airport Operations Badge Icons in the CBT

_				
	Course	Can Be Assigned By Authorized Signer	Requirement	Requires Stamp
	AOA Familiarization (AOA)	Yes	Every 24 Months	No**
	Aircraft Surface Movement (ASM)	Yes	Every 12 Months	No**
	Restricted Area Driver (RAD)	Yes	Every 24 Months	No**
	Air Traffic Control (ATC)	No	Every 12 Months	Yes*

* Bring completed/signed certificate to the LAX Airport Operations front to receive a stamp on your security badge application, hours subject to change ** Submit completed signed certificate to the Security Badge Office during your appointment







Course Descriptions and Requirements Air Operations Area Familiarization (AOA Fam)

- Provided only to LAWA employees, tenants, and contractors who have access to the AOA
- \rightarrow Familiarizes personnel with the airport layout
- +Discusses airport terminology, airport layout, movement vs. non-movement areas, airport safety issues, taxiway/runway markings, lighting & signage, vehicle/pedestrian deviations, and construction safety
- \rightarrow **Does not** allow access onto active movement areas (taxiways, runways, and safety areas)

Requirements:

- ✤Required every <u>24 months</u>
- Authorized on a case-by-case, as needed basis per the AS
- RAD icon not required (may ride as passenger)
- CBT Examination Pass a 30-question exam with a minimum score of 90%
- Certification Provided once passing the exam, must be signed and dated by the AS
- can be rebadged with the AOA Fam icon



Badging – Employee will present AS signed and dated certificate to the SBO during their badge appointment, then employee



Course Descriptions and Requirements Aircraft Surface Movement (ASM)

 \rightarrow Available to airport employees who taxi or tow aircraft a distance of more than 1,500 feet See Long Tow Program in the LAX Rules & Regulations, Appendix 10 for further information

Requirements:

- Required every <u>12 months</u> per Federal Aviation Regulations (FAR Part 139.329)
- Authorized on a case-by-case, as needed basis per the AS
- ✤ RAD icon required
- Not transferable from company to company
- ✤ CBT Examination Pass a 20-question exam with a minimum score of 90%







Course Descriptions and Requirements Aircraft Surface Movement (ASM)

Additional Requirements:

- familiarization, proper VHF radio operating procedures and ATC communications
- CBT ASM Video Consist of material in accordance with FAR Part 139.329
- Certification Provided once passing the exam, must be signed and dated by the AS
- can be rebadged with the ASM icon





The training must consist of the following (see FAR Part 139.329 and LAX Rules and Regulations Sections 4.5.1, 4.5.2, 4.5.3):

Company Training – It is the tenant's responsibility to ensure that all employees have been trained and given an orientation program of all aircraft movement and parking areas. The tenant must ensure that all employees have been trained in the proper methods and procedures for operation of aircraft, tow tractor and other required equipment, airfield and visual aids

Badging – Employee will present AS signed and dated certificate to the SBO during their badge appointment, then employee





Course Descriptions and Requirements Restricted Area Driver (RAD)

 \rightarrow Provided to LAX badge holders who have an operational need to drive on the Vehicle Service Roads (VSR)

 \rightarrow The RAD course on the CBT is required every <u>24 months</u> and will not be rolled over

prevent multiple visits to the security badge office:

2022 instead of two different dates.





- \rightarrow It is suggested that AS's assign an employee to complete the RAD training prior to the employee's badge renewal. This will
 - *Example: If an employee's AOA Familiarization icon training is due on June 30, 2020, which would also be their badge expiration date, their RAD icon training can be assigned for the same date. This way both icons will be due again June 30,



Course Descriptions and Requirements Restricted Area Driver (RAD) *continued*

- → For new airside drivers to receive the RAD icon:
 - Must receive a minimum of eight (8) hours of behind the wheel practical driver's training with an approved RAD trainer from your company/division
 - Must document all behind the wheel practical driver's training on a <u>LAX Air Operations Area (AOA) Driver's Training Log</u> and maintain a copy of this document in the employee records
 - Must receive company required training on all vehicles and equipment operated during the normal course of the driver's duties and position
 - Must review and understand the LAX Rules and Regulations related to operating vehicles and equipment at LAX
 - Must review and understand the SAFE Program, LAX Rules and Regulations Appendix 04
 - Must complete CBT RAD course and pass the 30-question final exam with at least 80% score
 - Print a copy of your RAD certificate and have it signed and dated by your AS
 - String the certificate to the SBO and present it during your appointment







Course Descriptions and Requirements Restricted Area Driver (RAD) continued

- → Current RAD drivers:
 - Must complete RAD video training and pass the final exam every 24 months
 - A Must review and understand the LAX Rules and Regulations related to operating vehicles and equipment at LAX
 - Must review and understand the SAFE Program, LAX Rules and Regulations Appendix 04
 - Must complete CBT RAD course and pass the 30-question final exam with at least 80% score
 - Print a copy of your RAD certificate and have it signed and dated by your AS
 - String the certificate to the SBO and present it during your appointment
 - See the LAX RAD Program for further details





Authorized Signer User Instructions

The following instructions will explain how to:

- →Add users/new profiles
- → Test new profiles
- → Edit/deactivate/reactivate profiles
- →Reset forgotten passwords
- \rightarrow Query reports

Icon/Course Assignment Management allows Authorized Signers to assign the following courses to employee user profiles:

- →ASM LAX airline/tenant use only
- → AOA Fam
- →RAD

→ ATC – **DO NOT ASSIGN** - Approval required and assigned by LAX Airport Operations







TO ACCESS LAWA COMPUTER BASED TRAINING (CBT)

The LAWA eLearning Portal CBT is a web based software

→To access the LAWA CBT website use: https://www.lawatraining.org

→ Enter User ID (First Initial, Last Name, Company Code)

→Enter Password (provided to you from LAWA via email)

→Click on the 'Login' button to access the Home page



LOS ANGELES WORLD AIRPORTS	arning Portal
LOGIN	
User ID:	
Password:	
	Forgot Password
	LOGIN CANCEL
CO	PYRIGHT (C) 2020 SSI, INC.















SEARCH BY	
Division	Select Di
Icon / Course Assignment	Select Ico
Access Level	All
Employee (Last Name)	
Employee ID	
Status	Active
Hire Date	mo/dd/ye
	SEAF
	MT PR
	ADD NEW
SEARCH RESULTS 0 RECORDS	
Print Choose Action	-
LAST FIRST EMP ID	DIVIS





STEP 3: Assign User ID (Employee ID):

MUST USE FIRST NAME INITIAL, LAST NAME, DESIGNATED BADGE COMPANY CODE

Example: John Doe, working for ACME Airlines (company code 0123-4) = JDoe123 (do not use zeroes before the code numbers or after the hyphen)

If there is more than one John Doe working for the same company then a '2' would be added to the end of the user ID.

Example = JDoe1232, and so on.

STEP 4: Password

Delete default password. Assign new password per your company's guidelines. Any type of password may be used – letters, numbers, symbols or any combination.

Can be personalized by the individual after first log in



* Confirm Password: Hire Date: Mire Date

* Division:

Employee ID:

* Password:

* First Name:

Middle Name:

* Last Name:

Suffix:

Address 1:

Address 2:

City/Province:

State:

Zip:

Country:

Email:

Phone:



STEP 5: Icon/Course Assignment:

Only choose course(s) the employee is required to have per their job functions. These course(s) are identified with an asterisk (*) in the beginning as listed below.

> • *AOA Familiarization (AOA) Required every 24 months

*Aircraft Surface Movement (ASM) Required
 every 12 months

*Restricted Area Driver (RAD) Required
 every 24 months

STEP 6: Division

Choose Company/Division of the individual being assigned.

Company/Division is listed the same way as it is in the Security Badge Office records. Type in company code instead of scrolling to locate quickly.

CANCEL



* Employee ID:

* Password:

* Confirm Password:

Hire Date:

Termination Date:

Access Security Level :

Override ID Check At Login: Override IP Address Restriction: Override (Disable) Manager Recurrent Report Emails: Override (Disable) Manager Compliance Report Emails: * Icon / Course Assignment:

* Division:

First Name:

Middle Name:

Last Name:

Suffix:

Address 1:

Address 2:

City/Province:

State:

ZID:

Country: Email:

STEP 7: Enter 'First Name' and 'Last Name' (required) Do not use ALL CAPS

STEP 8: Enter email address (required) – must be a company email address. No personal email addresses.

If your staff does not have their own company email address you must provide your own contact information.



Phone:





COMPLETED EXAMPLE

e ID: JDoe999	* Employee ID:
vord:	* Password:
vord:	* Confirm Password:
Date: mo/dd/year	Hire Date:
Date: mo/dd/year	Termination Date:
-	Status:
vel : User	Access Security Level :
ogin:	Override ID Check At Login:
tion:	Override IP Address Restriction:
ails:	Override (Disable) Manager Recurrent Report Emails:
ails:	Override (Disable) Manager Compliance Report Emails:
*AOA Fam	* Icon / Course Assignment:
company	* Division:
^{ame:} John	* First Name:
ame:	Middle Name:
ame: Doe	* Last Name:
uffix:	Suffix:
ss 1:	Address 1:
ss 2:	Address 2:
ince:	City/Province:
tate:	State:
Zip:	Zip:
ntry:	Country:
mail: jdoe@comp	Email:
one:	Phone:
SAVE	





Familiarization ×
any ABC ×
ompanyabc.com
CANCEL



TO TEST NEW PROFILE – 3 Steps





STEP 1: Test new profile Log off and sign in as the new profile

you just created to check accuracy.

User ID: JDoe123

Password: XXXXXXX



TO TEST NEW PROFILE – 3 Steps



eLearning Portal

LOS ANGELES WORLD AIRPORTS

My Profile Reports Authorized Signer Reports Vulser Profile Management
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NO.	COURSE NAME	TIMEFRAME
0014	Air Traffic Control Icon	2 Hours 30 Minutes
0015	AOA Familiarization English / Spanish	1 Hour
0016	Aircraft Surface Movement	1 Hour 30 Minutes
0017	Restricted Area Driver English / Spanish	1 Hour

STEP 2: Check Courses Check if the appropriate courses have been added to the employee's queue. Depicted here are all three courses an authorized signer may assign.





		Welc	ome John Doe	LOGOFF	6 8 6
		Logg	ed in as:JDoe000		
			and and a second		
			- AR	6	
ofile nent					
				PRINT	
IEFRAME	START DATE	END DATE	STATU S	CERTIFICATE	SCORE
ours 30 utes			START		
our			START		
our 30 utes			START		
our			START		

STEP 3: Inform Employee

Advise employee that he/she is now set up in the CBT and provide them with their User ID and password and the website address.

Please advise students to sign off CBT system instead of leaving the course running by itself when he/she walk away from the training since the system will not record his/her progress upon their return.











STEP 2:

Select your Company / Division under 'Division' OR type in the last name of the individual to see the list, then press 'Search'

	Welcome John Doe LOGOFF 🕋 🖄 🥐
	Logged in as:JDoe000
My My Authorized Signer Reports User P	rofile ement
Profiles	
SEARCH BY	
Division	Select Division
Icon / Course Assignment	Select Icon / Course Assignment
Access Level	All
Employee (Last Name)	
Employee ID	
Status	Active 👻
Hire Date	mo/dd/year to mo/dd/year
	SEARCH
	MY PROFILE
	ADD NEW PROFILE
SEARCH RESULTS 0 RECORDS	
Print Choose Action	Perform Action
LAST FIRST EMP ID	DIVISION ICON / COURSE ASSIGNMENT
	Page 1 of 1







t Division	
t Icon / Course Assignment	
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SEARCH	
Y PROFILE	
NEW PROFILE	
Perform Action	
	ICON / COURSE ASSIGNMENT
	ARFF Suite - LAFD only
Familiarization	*Restricted Area Driver (RAD)

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GO

Page Number:



STEP 4: Edit

You can now edit the profile as needed.

- Change Employee ID
- Change Password

 Change/Add/Delete **Icon/Course Assignment**

- Change Email
- Change Phone

PROFILE FOR JOHN DOE

Print

* Password:

* Confirm Password:

Hire Date:

Termination Date:

Access Security Level :

Override ID Check At Login:

Override IP Address Restriction:

Override (Disable) Manager Recurrent Report Emails:

Override (Disable) Manager Compliance Report Emails:

* Icon / Course Assignment:

* Division:

STEP 5: Click 'Save'

LAX









Icon / Course Assignment Author Management Author

STEP 6: To Mark Individual as Inactive

Follow Steps 1 & 2 and on pages 19-20. Select name on list and select Choose Action drop down menu, then choose 'Mark as Inactive', then select 'Perform Action'



Division

Managemen

Course

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Profiles



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ct Division					
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	\sim				
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dd/year to mo/dd/year					
SEARCH					
IY PROFILE					
NEW PROFILE					
Perform Action					
	ICON / COURSE ASSIG	NMENT			
	ARFF Suite - LAFD o	only			
Familiarization	*Restricted Area Driv	ver (RAD)			

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Page Number:



- STEP 7: To Reactivate a Deactivated Profile
- a) Click on 'User Profile Management',
- b) Choose 'Inactive' under 'Status',
- c) Click 'Search'
- d) Select name on list
- e) Under Choose Action on drop down menu, select 'Mark as Active'
- f) Select 'Perform Action'

The profile will be visible again on the list when you do Steps 1 & 2 on pages 19-20





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ct Division	
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dd/year to mo/dd/year	
SEARCH	
IY PROFILE	
NEW PROFILE	
Perform Action	
ICON / COURSE ASSIGNMENT	

ARFF Suite - LAFD only
-amiliarization ... *Restricted Area Driver (RAD) ...

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There are two different types of reports available: → Student Records → Summary Report

Course Management	Division Management	Icon / Course Assi Management	ignment	Authorize Authoriza
Student R	ecords			
SEARCH BY				
		Status	Active	\checkmark
		Division	Select I	Division
	Icon /	Course Assignment	Select I	con / Cour
	Em	ployee (Last Name)		
		Employee ID		
		Course	All	
		Certification	All	\checkmark
	Cour	se Completion Date	mo/dd/	year
		Hire Date	mo/dd/	year
			GENERATE	E REPORT









REPORTS – Student Records

Student Records:

+Search by Division (company name), Icon/Course Assignment, Employee (Last Name), or Course

→ Search with or without specific completion dates

→Results may be downloaded into an Excel file

SEARCH BY	
Status	Active V
Division	Select Division
Icon / Course Assignment	Select Icon / Cours
Employee (Last Name)	
Employee ID	
Course	All
Certification	All 🗸
Course Completion Date	mo/dd/year
Hire Date	mo/dd/year
	GENERATE REPORT







REPORTS – Summary Report

Summary Report:

Search by Division (company name) or Icon/Course Assignment

→Results may be downloaded into an Excel file

Summary Student Records Report

CRITERIA









CERTIFICATES

Upon successful completion of the course(s) and exam(s), Certificate(s) will be available to save or print on your home screen or under 'My Reports'

My Authorized Signer Reports Authorization User Profile Manageme Reports V Profile COURSE CATALOG TIMEF COURSE NAME NO. 2 Hour Air Traffic Control Icon CURRENT 0014 Minute AOA Familiarization English / Spanish 0015 1 Hour CURRENT My Authorized Signer Reports ▼ User Profile Reports Authorization Managemen Profil Reports **OPS TEST ACCOUNT** \bigcirc Print Report NO. COURSE NAME STATU S Air Traffic Control Icon 0014 New CURRENT AOA Familiarization English / 0015 Passed Spanish CURRENT



e ent					
RAME	START DATE	END DATE	STATUS	PRINT CERTIFICATE	SCORE
ırs 30 es			START		
ır	01/29/2020	01/29/2020	COMPLETE	-> 🔝	100







CERTIFICATES

Course Management Division Management Management	signment Authorized Signer <u>Reports ▼</u> User Profile System Authorization <u>Management</u> Utilities	If the Certi
Student Decerde	Student Records	available on
Student Records	Summary Report	
SEARCH BY Status		do the
Division	Recurrent Training Report	
Icon / Course Assignment		a) Under 'Re
Employee (Last Name		[•] Student F
Employee ID	b	
Course	All	b) Type Last
Certification		
Course Completion Date	morduryear to morduryear	c) Click on tl
Hire Date	mo/dd/year to mo/dd/year	d) Click on (
	GENERATE REPORT	d) Click on t
My My Authorized Signer Reports ▼ Profile Reports Authorization	User Profile Management	desired Co
Student Decerde		N N A
Student Records		e) The list w
Status Active -		Certificate
Division Select Divisio	n	
Icon / Course Assignment Select Icon /	Course Assignment	available.
Employee (Last Name)		f) If employe
Employee ID Course		· · · ·
Course All Certification All	▼	successfu
Course Completion Date mo/dd/year	to mo/dd/year	final test,
Hire Date mo/dd/year	to my/dd/year	
GENERATE REPO		the test u
STUDENT RECORDS RE 1 RECORDS)		
Print Report O Download to Excel File		
LAST CIRST EMP ID DIVISION	ICON / COURSE COMPLETED OPEN FAILED LAST COURSE COURSES COURSES COURSES	
Test Account Ops Ops_ASTest OPERATION		



- e Certificate(s) are not ble on the home screen, do the following:
- der 'Reports' click on udent Reports'
- e Last Name of Student
- ck on the 'Last Name'
- ck on the '+' sign under sired Course Name
- e list will expand and the tificate will be now
- mployee fails to cessfully complete the al test, he/she can retake test under the menu.

3	Print Report									
	COMMENTS		STATU S	NO.	COURSE NAM	ME	т	MEFRAME	STAR	RT DA
			New	0014	Air Traffic C CURRENT	ontrol Icor		Hours 30 inutes		
+			New	0015	AOA Familia English / Sp CURRENT		1	Hour		
	My Reports Authorized Sig Authorization	gner Peport	ts ▼ User Pro Manager	ofile ment						
Repo		gner ?eport	ts ▼ User Pro Managei	ofile ment					01/3	0/2020
Repo	rts	gner 9eport	ts V User Pro Manager	ofile ment					01/3	0/2020
Repoi	rts EST ACCOUNT	gner Seport		DURSE NAME	TIMEFRAME	SIALT DATE	END DATE	TIME	01/3 SCORE	0/2020 CERT
Repoi	rts EST ACCOUNT Print Report		NO. CC	ment		SIALT DATE	END DATE	TIME 00:00:00		
Repoi	rts EST ACCOUNT Print Report	STATU S	NO. CC 0014 Air 0015 Er	DURSE NAME	n 2 Hours 30	SIA.TT DATE	END DATE			



Any questions or concerns, please contact LAWA Airport Operations Training Unit at:

AirOpsTraining@lawa.org



CBT Authorized Signer User Instructions – All LAX

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