Login Using Okta MFA

2022-0228

Depending on how you setup Okta MFA, there are four options to login to LAWA's Okta Dashboard. Please note that individual applications may have different login credentials (e.g., such as Remote Access)

[Login using Okta Verify with Push Notification]

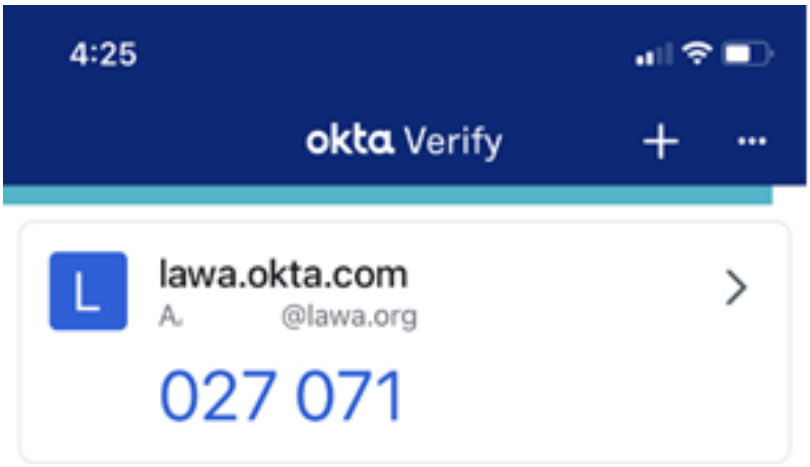
[Login using Okta Verify with 6-Digit Code]

[Login using SMS Authentication]

[Login using Voice Call Authentication]

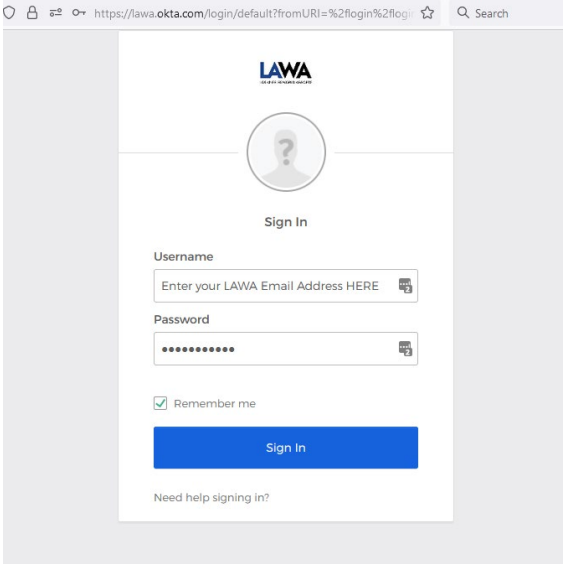
Login using Okta Verify with Push Notification

Keep Okta Verify open on your mobile device while you open a web browser on a PC or laptop.

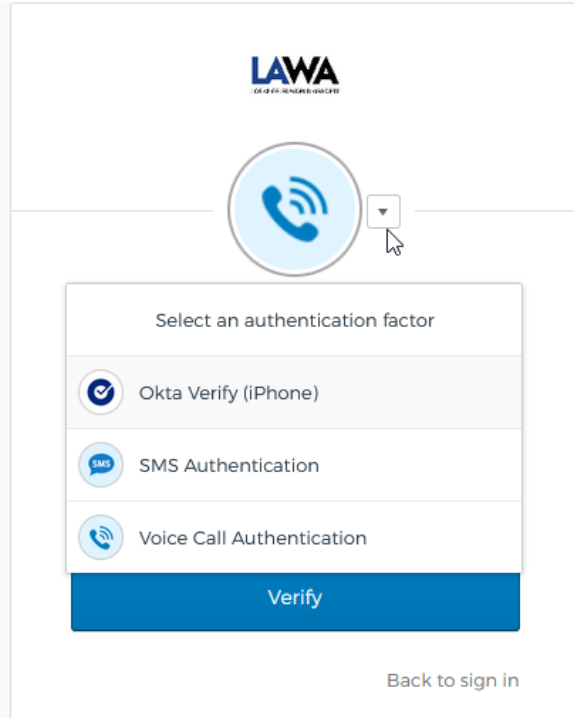


On your computer's browser, navigate to the LAWA Okta sign in page https://lawa.okta.com.

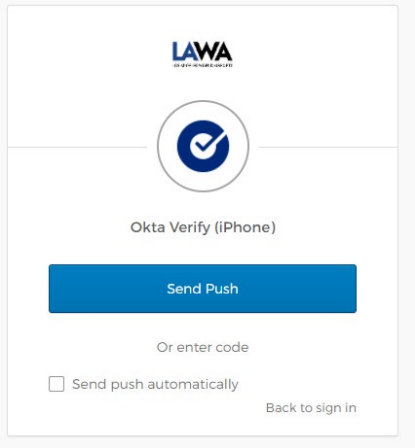
Enter your LAWA email address and password, check the box to "Remember me", then click "Sign In". If you DO NOT have a LAWA email address, use your AD Account (for example, AA######@lawa.org).



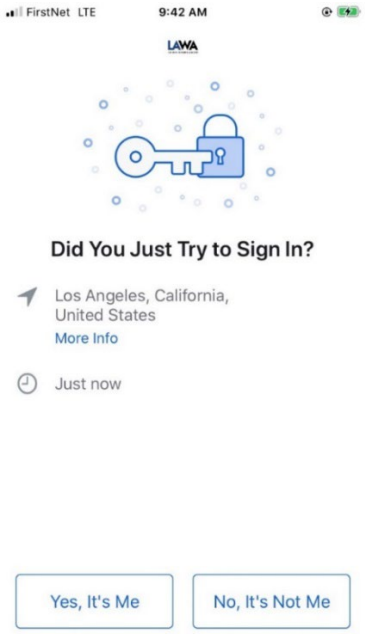
If you have more than one MFA setup, click on the Drop Down to select the MFA to use. Select **Okta Verify**. Click **Verify**.



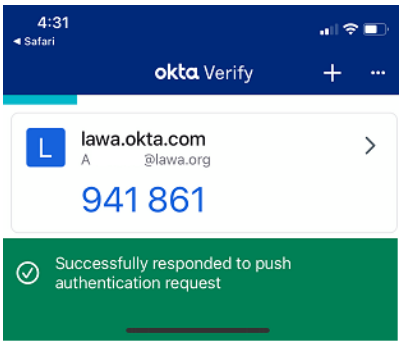
If you have inputted the correct username and password combination, you will be presented with the option for Push Notification. On the smartphone that you have installed Okta Verify on, launch the Okta Verify app. Click **Send Push**



You will now see a prompt on Okta Verify. Click "**Yes, It's Me**"

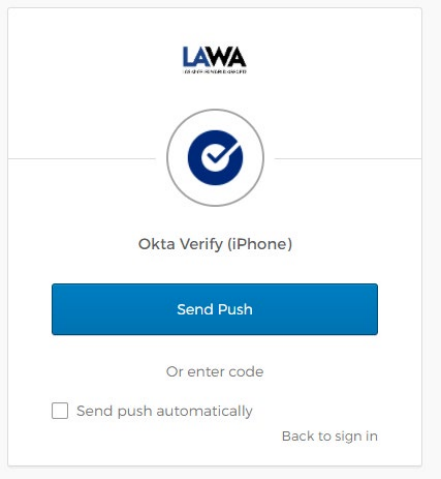


If communication is successful between your phone and Okta, then you will be presented with the dashboard and confirmation at the bottom of Okta Verify: "**Successfully responded to push authentication request.**"

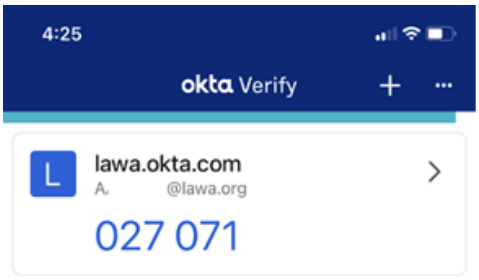


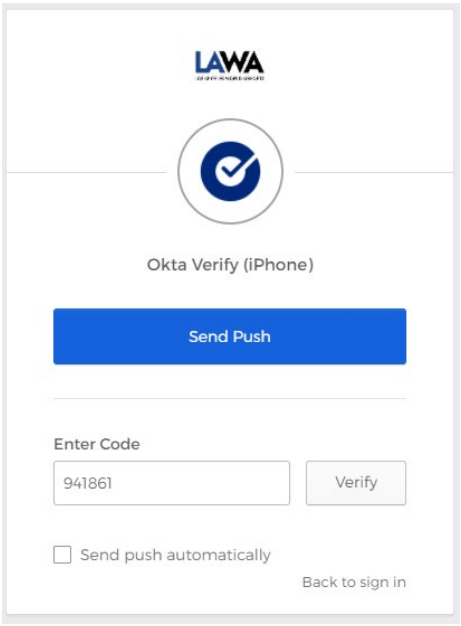
Login using Okta Verify with 6-Digit Code

If you are not able to receive a Push Notification, click on **Or enter code**



Type in the 6-digit code located on your Okta Verify App. Click **Verify**

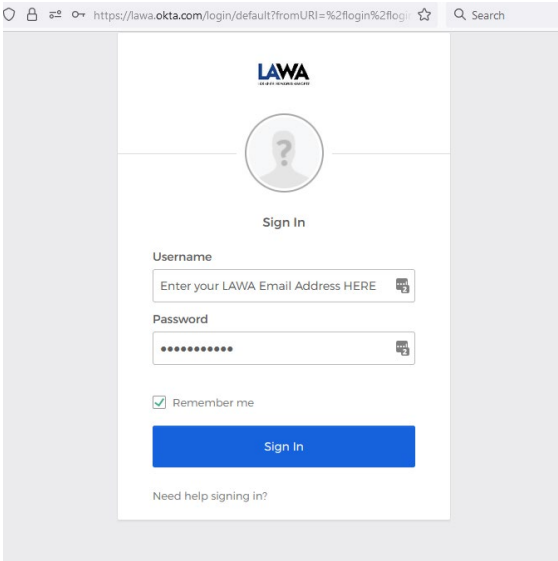




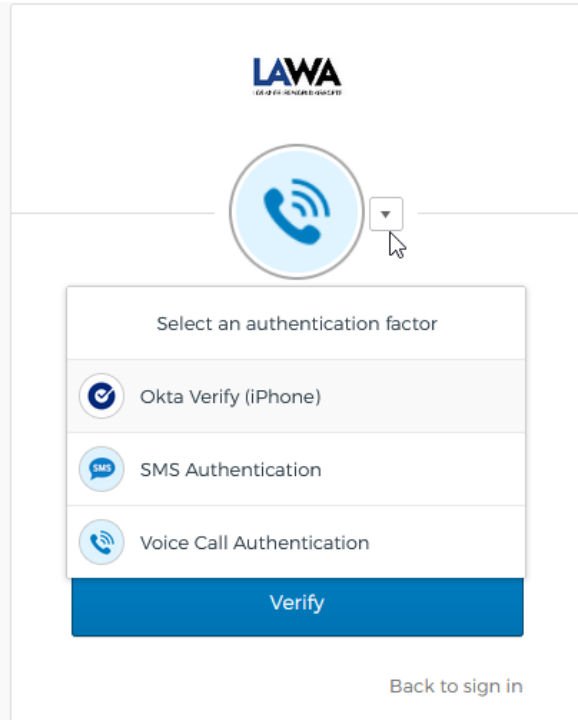
Login using SMS Authentication

On your computer's browser, navigate to the LAWA Okta sign in page https://lawa.okta.com.

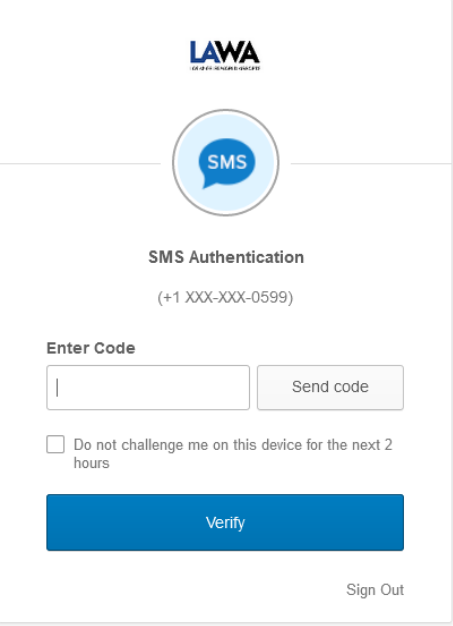
Enter your LAWA email address and password, check the box to "Remember me", then click "Sign In". If you DO NOT have a LAWA email address, use your AD Account (for example, AA######@lawa.org).



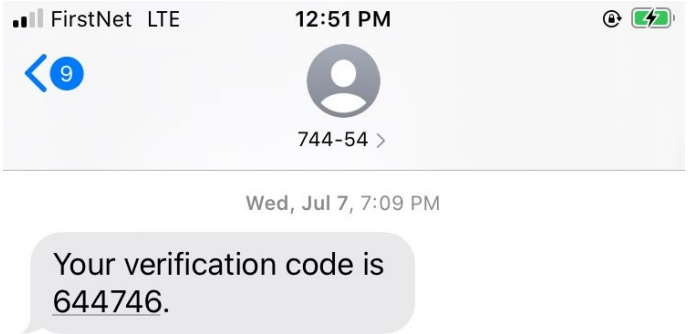
If you have more than one MFA setup, click on the Drop Down to select the MFA to use. Select **SMS Authentication**. Click **Verify**.



If you have inputted the correct username and password combination you will be presented with the SMS Authentication Screen. Click **Send Code**.



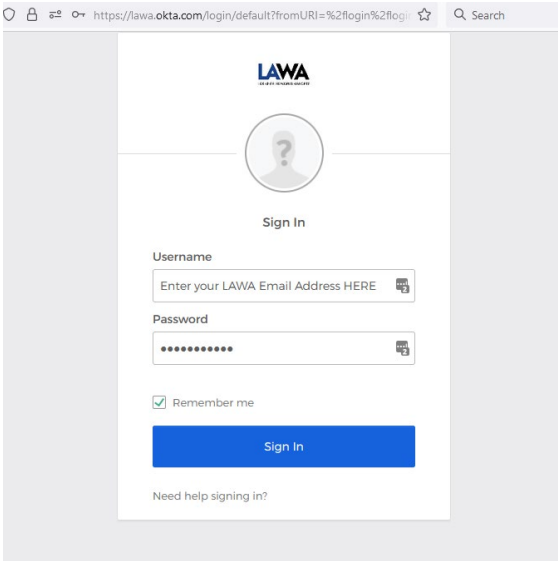
Check your registered SMS / Text mobile device to retrieve the code. Type in the "Enter Code" screen. Click Verify.



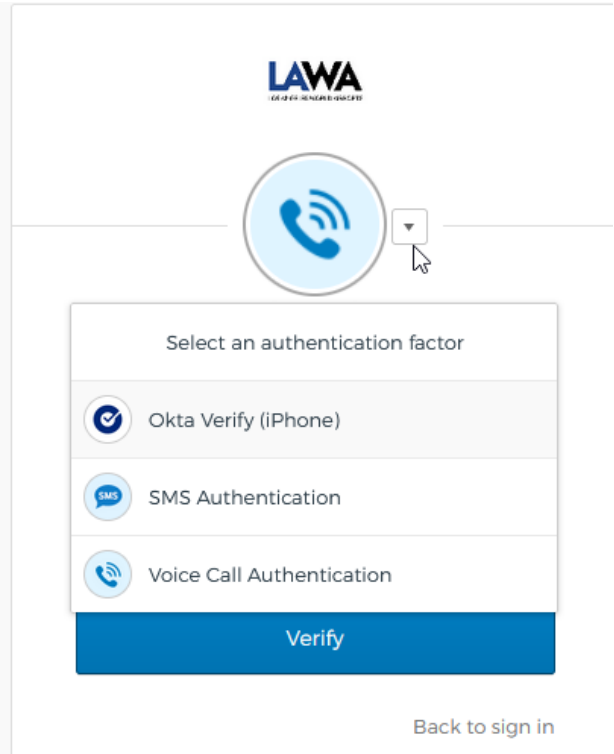
Login using Voice Call Authentication

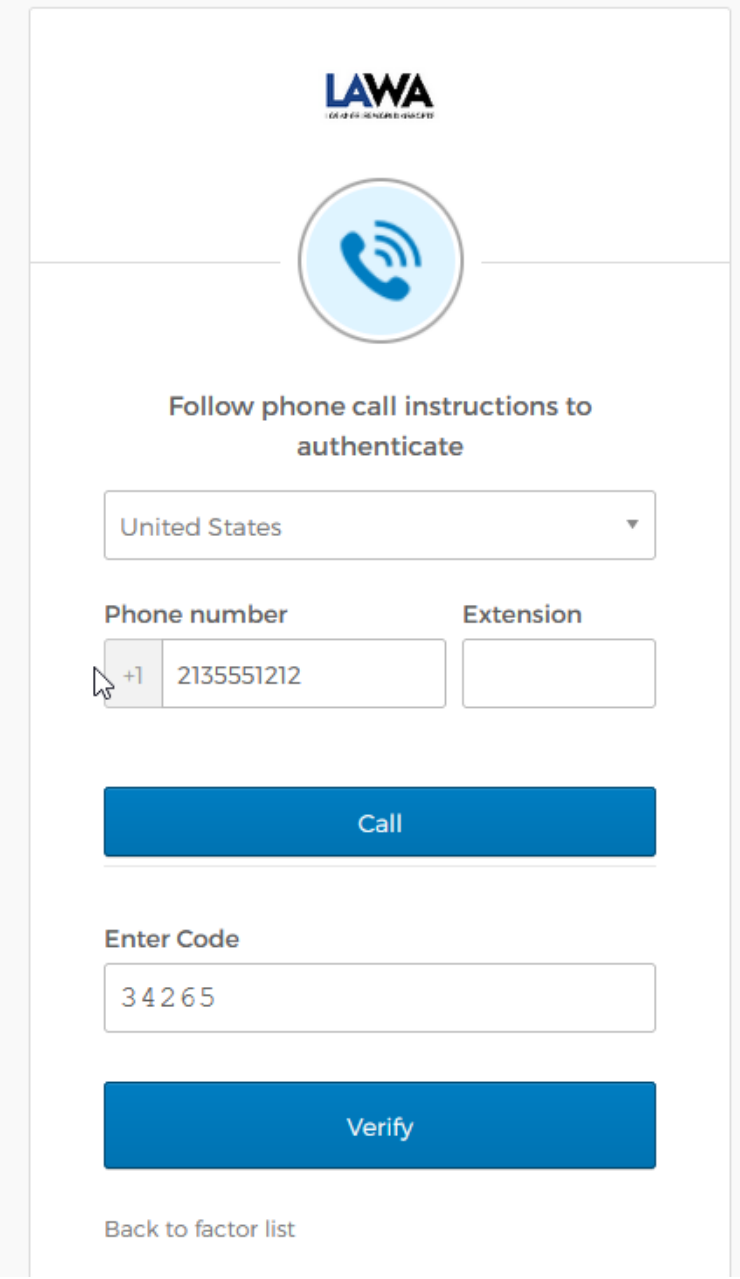
On your computer's browser, navigate to the LAWA Okta sign in page https://lawa.okta.com.

Enter your LAWA email address and password, check the box to "Remember me", then click "Sign In". If you DO NOT have a LAWA email address, use your AD Account (for example, AA######@lawa.org).



If you have more than one MFA setup, click on the Drop Down to select the MFA to use. Select **Voice Call Authentication**. Click **Verify**.



If you have inputted the correct username and password combination you will be presented with the Voice Call Authentication Screen. Click **Call**.

Pick up the phone and enter in the code, click **VERIFY.**