

LAWA Terminal Operations Newsletter

Los Angeles World
Airports

Terminal Operations

> Runway 06R/24L
Extended Partial
Closures:
November 2015 –
October 2016

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Holiday Happenings at LAX



Our Guest Experience Team is excited to bring you some holiday events and entertainment. Please see below for activities happening in your terminal. All events and times subject to change.

Holiday Events

November 25 & 30 and Dec. 22 | Guest Assistance in Terminals (LAWA staff volunteers)

December 18 & 21–23 | Holiday Hangars (Children’s Activities) 1 p.m.—4 p.m.

December 14, 17-18 | Santa and PUPs in the terminals

Holiday Entertainment

December 9 | Genesis the Balm (Choir/Caroling) 7-8 p.m. TBIT Grand Hall

December 10 | Spanish Guitar 4-4:30 p.m. T1 & T2 Baggage Claim

December 11 | Team of Dreams (Dance) 4-5 p.m. T4 & All Terminals

December 14 | AMI (Guitar/Singing) 3:30-4:30 p.m. T5 Baggage Claim

December 15 | The Digital Audio Project 1-2 p.m. TBIT Arrivals

December 15 | Wilmer Baliton (Singers) 7-9 p.m. T7 Baggage Claim

December 16 | LAWA Flash Mob Group 10:00 a.m.— 2 p.m. TBIT, T2, T4, T5, T7

December 16 | JAHCHILD (Caroling) 4-5 p.m. T3 Baggage Claim & Departures

December 17 | Azusa Pacific University (Choir) 9 a.m. – 2p.m. All Terminals

December 18 | Martin Luther King, Jr. Community Choir, San Diego (Choir) 11 a.m.-12 noon TBIT Arrivals

December 18 | Young Angels Choir (Choir) 3:30-4:30 p.m. TBIT Departures

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North Terminals Update—T1, T2, & T3

Terminal 1

The glass siding on the SSCP curtain wall is in place and looks fantastic. Work continues to progress and the structure is coming into place on the inside.

New concessions Quicksilver, Be Relax, and Treat Me Sweet are now open. Brookstone, and Rock & Brews are still under construction. Expect those to open in the coming weeks.

In February, the construction and barricades will shift from the west side to the east.



Terminal 2

Terminal 2 concession's project is finishing up with Barney's Beanery. Expected to be open around the end of December.

PBB replacement project continues to move forward with gate 24A. In November, gate 26 was completed. Gate 24A will be under construction until early January.

Renovations for ticketing D3 is expected to be pushed into mid January. Next phase will be D2.5 to the east and D4 to the west.

On arrivals, a new VIP booth for our Customer Service team is being built. Expected completion is in mid January.

Please be aware that while a lot of the construction appears to be wrapping up, there is still a lot of systems work happening throughout the terminal. Much of it behind the scenes. Thanks for your patience



Terminal 3

The Virgin America podium relocation is complete. The former customer service station has been separated into individual gates. PA system upgrades will continue in January.

West ticketing expansion for Virgin is in it's final stages and is expected to open mid December.



Tom Bradley International Terminal

Wireless improvements

Boingo Wireless have begun upgrading equipment to maximize capacity and eliminate late model access points by replacing and switching out antennas throughout TBIT in order to improve service terminal wide. Work is carried out primarily during graveyard shift causing minimum impact to community.

New Baggage Claim Bids

For those who have observed the steel structure in the arrivals area on the north and south side of the baggage claim, we are installing new bids to provide information for baggage carousel allocation. Passengers descending the escalators from the primary hall will benefit from easier viewing of carousel information. Monitors are imminent and installation should be complete by the end of Jan 2016.

El Nino Prep

Airport Operations in conjunction with LAWA maintenance, have proactively conducted walkthroughs of all areas throughout TBIT that pose concern during heavy rains. With impending rainy season, a collaborative effort is underway to enforce a mitigation plan before heavy rains begins. Our plan includes; surplus supply of sand bags, saw dust and door mats. Vulnerable areas have been identified in construction zones and will be addressed accordingly by contractor.

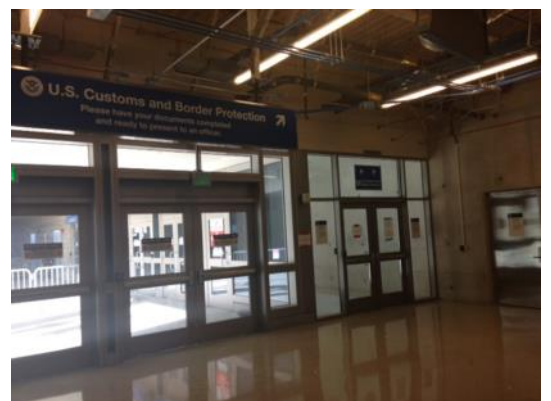
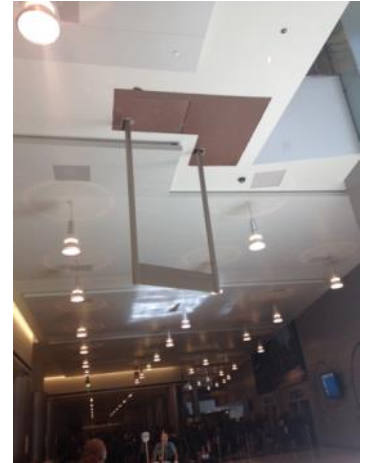
Coming Soon in January

TBIT Monthly Ramp Walk – This ramp walk will be required for all tenants who use the TBIT ramp including but not limited to ground service providers, catering companies, aircraft service providers, etc... In order to better the TBIT ramp operations, we will discuss the new TBIT rules and regulations, enforcement, and parking plan assignments. We ask all companies working on the TBIT ramp area to please attend. It is also a forum to discuss new ideas, comments, and concerns.

Please contact Brandon Tseng (btseng@lawa.org) for any questions regarding the TBIT Monthly Ramp Walk.

T4 FIS Connector Tunnel

T4 FIS Connector Tunnel is complete on the TBIT side! However, there are some minor hitches to be rectified before tunnel can be officially opened. AA is working closely with CBP in an effort to resolve the issues within the tunnel. Opening date to be determined.



South Terminals Update—T4, T5, T6, T7, & T8

Terminal 4 Connector

The T4 Connector Level 4 Walkway is scheduled to be completed by February 2016. The Level 1 SSCP is scheduled to be done by May 2016. (TBIT Recheck into Terminal 4)



Terminal 4

Dunkin Donuts at Gate 45 is expected to be operational by Christmas. The Border Grill is now open in the food court; it has replaced the Kogi Truck.

Terminal 6

M. Frederic Opens in T6 Satellite. Westfield Concessions now open:

MAC, TUMI, Market 8600, The Habit Burger, Wahoo's Fish Tacos, Starbucks' Evenings, See's Candies, M. Frederic (12/8/15 open)

Westfield Concessions under construction:

Osteria, Point the Way Café ongoing.

Wolfgang Puck Food Court (Expected to open 12/15)

The Connector Restrooms opened on 12/3

The South Satellite Restrooms Closed on 12/4



Terminal 7

The T7 East Checkpoint is scheduled to close on January 12th, 2016.

The Nursing Room is now open on the Departures Level between T7 and T8 at the old UA Unaccompanied Minors Room.



Security Reminder

Please remind all employees to not allow “piggy-backing” through ACAMS doors as well as the importance of conducting badge challenging.

Any employee is able to ask any other individual to view their badge. Police and TSA are not exempt from this, and are also required to show proper LAX Airport badging. When doing so, make sure you inspect all pertinent information on badge such as expiration date, photo, icons, etc.

Report any issues promptly to Airport Police.

If you or your team need more information or training, please don't hesitate to contact either Airport Police or LAWA Airport Operations.

This newsletter will be updated once a month. Please send any questions, or comments to:

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Runway 06L/24L Extended Partial Closure

Runway 06R/24L will be partially closed from November 2015 until October 2016 with a few full weekend closures scheduled. Runway 7L/25R will be closed Oct 2016-June 2017.

LAX Runway Construction Projects

(as of February 1, 2015)

